

FYVAM® BUDGET PROGRAM AND VIRTUAL PREPAID ACCOUNT PRIVACY POLICY

The FYVAM® Budget Program (the "FYVAM® Budget Program", "Budget Program" or "Program") is issued by one or more prepaid card issuing banks ("Bank"), each a member of the FDIC, and is administered, marketed, and distributed by FYVAM, LLC ("FYVAM") on behalf of such Bank(s).

Rev 01/01/2025

WHAT DOES FYVAM DO WITH YOUR PERSONAL INFORMATION?	
Why?	Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some, but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do. "We", "us", and "our" collectively refers to FYVAM.
What?	The types of personal information we may collect, and share depend on the product or service you have with us. This information may include, but not be limited to: • Social Security number and income. • Address and date of birth. • Email and phone number; and • Account balances, payment history, and transaction history. When you are no longer our customer, we may continue to share your information as described in this notice.
How?	All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information, whether we share your information, and whether you can limit this sharing.

Reasons we can share your personal information	Do we share?	Can you limit this sharing?
For our everyday business purposes- such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes- to offer our products and services to you	Yes	No
For joint marketing with other financial companies	Yes	Yes
For our affiliates' everyday business purposes- information about your transactions and experiences	No	We don't share
For our affiliates' everyday business purposes- information about your creditworthiness	No	We don't share
For non-affiliates to market to you	No	Yes

To limit our sharing	I Call FYVAM Customer Support at 1-844-833-0304- Please be prepared to provide your account information so that we can verify your identity, or I Mail the form below: 5900 Balcones Drive, Suite 100, Austin, TX, 78731 Please note: If you are a <i>new</i> customer, we can begin sharing your information thirty (30) days from the date we open your account or sent this notice. When you are <i>no longer</i> our customer, we continue to share your information as described in this notice. However, you can contact us at any time to limit our sharing.
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Questions	Call FYVAM Customer Support at 1-844-833-0304.
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Mail-in Form

- ☐ I request that my personal information is not shared with non-affiliates and other financial companies for marketing purposes.

Full Name		Mail to: 5900 Balcones Drive, Suite 100, Austin, TX, 78731
Street Address		
City, State, Zip		
Account# or Last 4 Digits of SSN		

Who we are	
Who is providing this notice?	This Privacy Policy is provided by FYVAM, LLC and applies to our customers who open and use our Program or related products or services.
What we do	
How do we protect your personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. We also maintain other physical, electronic and procedural safeguards to protect this information, and we limit access to information to those employees for whom access is appropriate.
How do we collect your personal information?	We collect your personal information, for example, when you - Open an account. - Make deposits or withdrawals from your account. - Utilize the Program; or - Request service on your account or provide account information or give us your contact information. We may also collect your personal information from others, such as credit bureaus via a soft inquiry, affiliates or other companies.
Why can't I limit all sharing?	Federal law gives you the right to limit only - Sharing for affiliates' everyday business purposes- information about your creditworthiness - affiliates from using your information to market to you - sharing for non-affiliates to market to you State laws and individual companies may give you additional rights to limit sharing. See below for more on your rights under state law.
What happens when I limit sharing for an account I hold jointly with someone else?	Your choices will apply to everyone on your account.
Definitions	
Affiliates	Companies related by common ownership or control. They can be financial and non-financial companies. We do not share with our affiliates.
Non-affiliates	Companies not related by common ownership or control. They can be financial and non-financial companies. Non-affiliates we share with can include, but not be limited to, online payment companies, online marketing companies, dealers, brokers, credit bureau and data providers, and other marketing and distribution companies.
Joint marketing	A formal agreement between non-affiliated financial companies that together market financial products or services to you. We may partner with certain non-affiliated financial companies to offer financial products and services to you.
Other important information: Special Notice for Residents of Certain States:	
For Alaska, Illinois, Maryland and North Dakota Customers: We will not share personal information with nonaffiliates either for them to market to you or for joint marketing - without your authorization. For California Customers: We will not share personal information with nonaffiliates either for them to market to you or for joint marketing without your authorization. We will also limit our sharing of personal information about you with our affiliates to comply with all California privacy laws that apply to us. Further, we may collect personally identifiable information about you through our website, including but not limited to your first and last name, home address, e-mail address, telephone number, or any other identifier that permits the physical or online contacting of a specific individual. If we change our privacy policy for our website, you will be notified as required by law. For Massachusetts, Mississippi and New Jersey Customers: We will not share personal information from deposit or share relationships with nonaffiliates either for them to market to you or for joint marketing - without your authorization. For Vermont Customers: We will not disclose information about your creditworthiness to our affiliates and will not disclose your personal information, financial information, credit report, or health information to nonaffiliated third parties to market to you other than as permitted by Vermont law, unless you authorize us to make those disclosures. Additional information concerning our privacy policies can be obtained by calling Client Services at 1-844-833-0304. For Nevada Customers: We are providing you this notice pursuant to state law. You may be placed on our internal Do Not Call List by following the directions in the "To limit our sharing" section. Nevada law requires that we also provide you with the following contact information: Bureau of Consumer Protection, Office of the Nevada Attorney General, 555 E. Washington St., Suite 3900, Las Vegas, NV 89101; Phone number- 702.486.3132; email: BCPINFO@ag.state.nv.us. For Texas Customers. If you have a complaint, first contact the customer service division of Metropolitan Commercial Bank at 1-866-363-8226. If you still have an unresolved complaint regarding the company's money transmission activity, please direct your complaint to Texas Department of Banking, 2601 North Lamar Boulevard, Austin, Texas 78705, 1-877-276-5554 (toll free), www.dob.texas.gov.	